BJA nttac
National Training and Technical Assistance Center

Policing & Crime | Courts | Corrections | Community-based

Crisis Communication Training for Law Enforcement Leadership

Criminal Justice Focus Area:

Policing & Crime

Topic:

Communications

Activity Description:

Initial Request:

Training was requested to address the fundamentals of communication, trauma-informed communication strategies, and crisis communication for senior law enforcement executives and command-level personnel from state, local, and tribal agencies in attendance at the Department of Homeland Security Leadership Academy at the Federal Law Enforcement Training Center (FLETC).

Agreed Upon Activities:

Training session focused on crisis communication.

Learning Objectives:

- Explain how communication impacts community and departmental relations, both positively and negatively.

- Explain the importance of trauma-informed messaging.

- Select strategic communication approaches during various crises.

Sustainable Outcomes:

- Training slides

- Best practices of crisis communication for law enforcement

-PIO Liaison Program PPT

09/30/2025