Global Outreach Working Group

Executive Summary and Outreach Items for the GAC

Outreach: A Member's Responsibility

As a Global Advisory Committee (GAC) member, you have the chance to be **the** voice of your agency, representing the hundreds or thousands of colleagues in your particular community. Your by-appointment-only place at the Global table offers an exclusive opportunity available to very few justice practitioners: the chance to make recommendations to the U.S. Attorney General that improve your ability and the ability of your colleagues to conduct business "better" (saving time, money, and resources, with a better end result). In return, GAC members have the responsibility and privilege to spread the good news about the Initiative. You are expected to be both *the voice of your community on Global* ("pulling up" input and expertise) and *the voice of Global within your community* by supporting and promulgating ("pushing down") the GAC's good works.

The Global Outreach Working Group can help you do this through a variety of tools and resources:

- Success stories to submit and distribute: Share your story!
  - Global telephone interviews
  - Templates (see page 2) and individualized follow-up
- Web site tools
  - Fly the flag: Post the Global logo and link
  - RSS feeds
    - Receive notifications of the latest Global news and Web site content
    - GAC members will be automatically enrolled after the fall 2009 meeting
  - Podcasts
  - LinkedIn
- Contributions to the Global Web site

At the October 21 GAC meeting, Outreach Chairman Ronald Hawley will highlight recent developments in outreach resources. GAC members are always encouraged to contact staff at dlindquist@iir.com or (850) 385-0600, extension 285, for additional information and outreach support.

Outreach Leadership

Ronald Hawley, Chair
Executive Director, SEARCH, The National Consortium for Justice Information and Statistics
SEARCH representative to the GAC

Steven Correll, Vice Chair
Executive Director, Nlets—The International Justice and Public Safety Network
Nlets representative to the GAC

Outreach Mission

The entire Global outreach and communication endeavor supports Global's mission to facilitate broadscale sharing of justice and public safety information by promoting standards-based electronic information exchange, providing the justice community with timely, accurate, complete, and accessible information in a secure and trusted environment. "Awareness" is implicitly a Global strategic goal in support of this mission, because the best GAC resources are only as good as their utility to and use by the justice-interested community. Awareness is the first step in adoption of Global recommendations and, by extension, support for and promulgation of the Global Initiative.

Global Implementations: Share Your Success

"Tell me and I'll forget.
Show me and I may remember.
Involve me and I'll understand."

One the best ways to participate in GAC outreach is to document your information sharing successes using a Global deliverable, making the abstract (a best practice, guideline, or standard) concrete for your colleagues. Relaying a real-world justice business problem and solution has the potential for modeling and replication and comes as close as possible to involving peers in your project without actual "feet on the ground." These stories can be delivered in a number of mechanisms—via phone interview (become part of the Podcast series), letter, "Chairman's Message," or traditional article (see below and facing page for examples of the options)—but the general tenets to communicate follow a basic **template**:

- Challenge/Problem Statement

- Solution/how challenge was addressed

- Results/benefits/lessons learned

- "For more information," resources/links

- Additional sections:
  1. Agency overview
  2. "Bottom line" summary
  3. Pull quotes/sidebar material
  4. Graphics

Global JRA Success Story: JNET

The Pennsylvania Justice Network (JNET) is the commonwealth of Pennsylvania's primary public safety and criminal justice information broker. In 2007, JNET employed the Global Justice Reference Architecture (JRA) to create a Consolidated Warrant Search capability, reducing the number of required warrant queries from three to one. As a result, each officer saves approximately four minutes per offender, enabling the reinvestment of 9,400 man-hours for more productive work. The Global JRA also improved Pennsylvania's justice system efficiency: previously, many individuals would interact with the criminal justice system without being recognized for outstanding warrants or child support obligations. After only three weeks of use, the Consolidated Warrant Search facilitated the serving of an additional 400 warrants by one Pennsylvania county sheriff, resulting in the collection of more than $17,000 in outstanding costs and fines.

Across the nation, other government agencies are deploying concepts and capabilities of the Global JRA, including the states of Alabama, Colorado, Illinois, Maine, Utah, and Wyoming; the Las Vegas Metro Police Department; and the New York City Department of Corrections.

Global NIEM Success Story: NASCIO

The National Association of State Chief Information Officers announces flexible, practical solutions to the American Recovery and Reinvestment Act (ARRA) of 2009 reporting requirements.

Because ARRA monies are supporting communities through difficult financial times, NASCIO—with support from prominent partners such as the Office of Management and Budget, DOJ, DHS, and the National Information Exchange Model (NIEM) Project Management Office—has worked diligently to ensure that the associated processes do not create additional hardships. Given the number of requirements and complexity of the ARRA, this

is a challenge. But through collaboration and leveraging of existing technical solutions, including NIEM, NASCIO Executive Director Doug Robinson is confident that the results will facilitate—not encumber—use of ARRA dollars: "In our initial comments on the draft ARRA data architecture, we requested NIEM be strongly considered as the model. Throughout the process, we have kept local, state, and tribal governments in mind…." Ultimately, the ARRA reports will be important not only for internal auditing but, when published on www.Recovery .gov, will provide the public with an unprecedented level of transparency into how federal dollars are being spent, helping drive accountability for the timely and effective spending of recovery dollars.

NASCIO is a proud, long-standing member of DOJ's Global Initiative. Mr. J. Stephen Fletcher, State of Utah CIO, serves as the representative.

Alabama Criminal Justice Information Center

ACJIC
at the center of justice

Maury Mitchell
Director

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Dear Justice Executives and Leaders,

The Alabama Criminal Justice Information Center (ACJIC) is a state agency that serves citizens by providing local, state, and federal criminal justice agencies with critical information. ACJIC is the central point of integration for NCIC and Nlets within Alabama. ACJIC also serves as the information technology and information sharing arm of the Alabama Department of Homeland Security and Alabama Fusion Center. It is a resource for law enforcement agencies throughout the state for sharing both information and techrology resources. ACJIC's information sharing systems are designed to help law enforcement agencies make good decisions which result in the safety and security of citizens of Alabama.

The ACJIC has been a lead agency in the country in the area of public safety and homeland security information sharing and having been highly successful in developing a new Uniform Crime Report (UCR) processing system, the UCR Local Template for Reporting and Analysis (ULTRA) and establishment of a virtual fusion center, Secure Homeland Access and Reporting Environment (SHARE).   Through SHARE, Suspicious Activity Reports (SAR) are submitted by field officers to the terrorist incident case management system for review and disposition.

The ACJIC is currently involved in an interstate data sharing initiative – the Southern Shield Suspicious Activity Report (SAR) Exchange Project (Southern Shield). The Southern Shield project is being developed to allow state fusion centers to share SAR and other vital intelligence information electronically among fusion centers in participating thirteen states and territories, including Alabama, Florida, Georgia, North Carolina, South Carolina and Tennessee.

At this time, ACJIC is piloting a solution for cross-jurisdictional identification, authentication, and privilege management called Global Federated Identity and Privilege Management (GFIPM). GFIPM is a newly-embraced and recommended nteroperable justice information sharing security standard that enables partnering agencies and organizations to trust the secured identity of each other's users and systems and ensures that only the *right people* have access to *right information*. Full implementation of GFIPM, which is scheduled for May 2009, will allow secure justice information sharing and benefit Southern Shield States by saving time and money, reducing user administration burdens, safeguarding data, and maintaining privacy.

Sincerely,

Maury Mitchell
Director, Alabama Criminal Justice Center

U.S. Department of Justice's Web Site

www.it.ojp.gov/global

Global Justice Information Sharing Initiative

United States Department of Justice

NEW!

- **Podcasts**—First up: Interview with Global leaders

- Google-enabled search capabilities, centralized help areas, and leading "how do I?" questions = **finding what you're looking for, even if you're not sure where to start**

- **Customizable features** (user profiles, e-mail subscriptions, and filter options for content and the events calendar) = information that is relevant to you, delivered to your "doorstep" (desktop, laptop, or PDA)

- **Upgraded "one-stop shop" for Global news, events, products, and publications** = keeping up to date on the latest information sharing resources, recommendations, and best practices from colleagues across the justice landscape on critical topics, such as:

  - Intelligence and Fusion Centers
  - National Information Exchange Model
  - Privacy and Civil Liberties Policies
  - Information Quality and Data Accuracy

  - Security and Access
  - Justice Reference Architecture
  - Exchange Standards

About Global

The U.S. Department of Justice's Global Justice Information Sharing Initiative (Global) serves as a Federal Advisory Committee to the U.S. Attorney General on critical justice information sharing initiatives. Global promotes standards-based electronic information exchange to provide justice and public safety communities with timely, accurate, complete, and accessible information in a secure and trusted environment. Global is administered by the U.S. Department of Justice (DOJ), Office of Justice Programs, Bureau of Justice Assistance.

For More Information

For more information about the Outreach Working Group, contact Donna Lindquist of DOJ's Global at (850) 385-0600, extension 285, or e-mail dlindquist@iir.com.

For more information about other DOJ information sharing initiatives, go to:

www.it.ojp.gov

BJA
Bureau of Justice Assistance
U.S. Department of Justice