

Highlights

Spring 2011: GAC Convenes for "Best Meeting Yet"

On April 20, the U.S. Department of Justice ([DOJ's](#)) Global Advisory Committee ([GAC](#) or Committee) held the first of its 2011 biannual meetings in Washington, DC. At adjournment, many attendees noted this was the "best meeting yet" because of strong [agenda](#) topics and membership participation, providing important feedback to Global leaders and federal sponsors *and* raising the bar: the gauntlet is down to make the **fall 2011 GAC event** an even greater success! **(Mark your calendars for October 13!)**

GAC Chairman Bob Boehmer, representing the National Criminal Justice Association ([NCJA](#)), and Vice Chairman Carl Wicklund, representing the American Probation and Parole Association ([APPA](#)), welcomed more than 70 Committee members, federal officials, guests, and observers. Assistant Attorney General (AAG) [Laurie Robinson](#) provided opening remarks, praising **Committee successes since the last GAC meeting**, including the following:

- After much diligence on the part of Global, DOJ, and the U.S. Department of Homeland Security ([DHS](#)) leadership, **71 of the 72 primary and recognized [fusion centers](#) have privacy policies** in place that are *at least* as comprehensive as the Information Sharing Environment ([ISE](#)) Privacy Guidelines.
- In March, more than 900 attendees participated in the fifth annual **National Fusion Center Conference** (NFCC). Global again proudly cosponsored the event, which reached capacity months in advance. Mr. Ron Brooks, Chairman, Global Intelligence Working Group (GIWG) and Criminal Intelligence Coordinating Council (CICC), was singled out for his exceptional leadership of the NFCC which, as AAG Robinson noted, "Gets better every single year."
- Pursuant to a request issued at the fall 2010 GAC meeting by Mr. Kshemendra Paul (Program Manager, [ISE](#)), **Global and the CICC provided significant guidance to the National Strategy for Information Sharing** refresh. This response was delivered to the U.S. Attorney General in March for his consideration and action, and emphasized Strategy expansion to an all-crimes scope.



AAG Robinson (*left*) concluded her remarks by issuing the following statement: "I'd like to **challenge** you to identify where we [DOJ] need to be over the next three to five years: Are there areas that we should be zeroing in on? I would encourage you, as GAC members, to take a very active role in identifying these issues and **be...proactive and aggressive in speaking out...** That's what an advisory board is for...."

In keeping with this challenge and Bureau of Justice Assistance ([BJA](#)) Acting Director [Jim Burch's](#) continued emphasis on the need for *action*, Global leaders have adopted the 2011 theme of "**Be Bold.**" While addressing historical justice exchange issues (such as interstate information sharing) will always be a priority, Global has the opportunity, responsibility, and expertise to consider innovative solutions and be "proactive" (as AAG Robinson encouraged) in providing peer-to-peer guidance on new capabilities.

To that end: At the spring meeting, BJA Senior Policy Advisor Chris Traver, IJIS Institute ([IJIS](#)) Executive Director Emeritus Paul Wormeli, and Executive Director Doug Robinson, National Association of State Chief Information Officers ([NASCIO](#)), engaged participants in a thought-provoking exploration of **cloud computing for mission-critical justice and public safety applications**. While acknowledging that important policy issues must first be addressed, panelists emphasized that cloud computing is "here to stay" and becoming more pervasive (and even necessary) in the public sector. As such, Chairman Boehmer noted: "We need to ensure our members are informed and ready for the perhaps inevitable consideration in their respective business settings.... Cloud computing appears to be a solution for the times: While Global leaders have always prioritized supporting the 'have nots'...toward enhanced information sharing, the current economic climate is unfortunately widening that circle [of need]. Options that offer a real chance for increased capability *and* cost savings are critical to consider." The topic will be continued in the fall, when several practitioners will share lessons learned and real-world insights into leveraging "the cloud."



Terrorist Watch List Information Exchange Success Story: Takeaways

- Efficient sharing of critical information – direct impact on public and officer safety
- Global products at work – real-world use of services, GRA, and NIEM
- Reuse of network and server infrastructure (from National SAR Initiative) saves time, effort, and money



Other spring 2011 GAC meeting highlights included:

■ **SEARCH** Deputy Executive Director Scott Came's briefing on the **Terrorism Screening Center (TSC)-to-fusion centers information sharing pilot**. This success story (*slide, above*) illustrates the power and efficiency of reusable Global solutions to address a critical gap in existing practices. Previously at the five pilot sites, watch list confirmations were inefficiently communicated by telephone, meaning critical information sharing was *not* necessarily occurring "at the right place" or "at the right time" (fundamental Global tenets). The TSC effort addressed these shortcomings with solutions originally applied to the Nationwide Suspicious Activity Reporting Initiative (**NSI**). Those efforts yielded an infrastructure that:

- Leverages Global technical solutions
- Ties together all fusion centers
- Provides a platform for shared resources across the centers
- Provides stakeholders across all levels of government with a streamlined way of accessing fusion centers

Now, this same infrastructure (including existing networks and shared space servers) is providing the fusion center pilots with automated, real-time delivery of watch list hit confirmations, delivered in requested formats such as XML and PDF. We'll be watching (and reporting) as the TSC effort (and successes) continue!

■ Priority Operational Issue—**Management of Global Technical Solutions**: Since late last year, under the leadership of Mr. Dave Steingraber, GAC representative from the National Governors Association (**NGA**), select Global volunteers have focused energies on the care and feeding of a specific set of GAC deliverables. This need to govern *technical* Global

work products (akin to a product life-cycle management process) is real and necessary: Failure to do so will jeopardize the momentum achieved by the Global community and will expose associated implementations (and sustainment of such efforts) to unnecessary and *avoidable* risks. The resolution proffered by Global leaders? A clearly defined decision and accountability management framework. This is important to practitioners and—perhaps even more so—to service providers who are looking to invest and leverage Global technologies and services...as long as they are reliable, stable, and well-managed. Global members agreed with the proposal, and as a result, a team will be assembled to refine and test the oversight model. Stay tuned—this issue will remain at the forefront of Global operational discussions, and GAC members will receive updates as piloting progresses.

Global Welcomes New and Returning Talent



Fellow Global members greeted **new Committee appointees, Ms. Anne Tompkins (left)**, United States Attorney, Western District of North Carolina, GAC representative from the Executive Office for United States Attorneys (**EOUSA**), and **Mr. Kevin Bowling (middle)**, Court Administrator, 20th Circuit Court (Michigan), GAC representative from the National Association for Court Management (**NACM**). Anne and Kevin bring a wealth of experience to the table, as well as a desire to dive immediately into Committee work; their contributions and energy are great additions. Also, an enthusiastic "welcome back" to **Mr. Ken Bouche (right)**, **IJIS Institute liaison to the GAC**. IJIS leaders appointed Ken as their inaugural representative to this post (established to better foster and formalize two-way GAC/IJIS communications). He currently serves on the IJIS Board of Directors and is well-acquainted with Global purposes and processes, having served as past chair of the GAC, GIWG, and CICC.

Global Working Groups: Updates

As is the standing practice, **Global Working Group leaders** (listed) provided [updates](#) on recent activities:

- Mr. Ron Brooks, [CICC and GIWG](#) Chair
- The Honorable Tony Capizzi, Global Privacy and Information Quality Working Group ([GPIQWG](#)) Chair
- Tom Clarke, Ph.D., Global Infrastructure /Standards Working Group ([GISWG](#)) Chair
- Mr. Ron Hawley, Global Outreach Working Group ([Outreach](#)) Chair
- Mr. John Ruegg, Global Security Working Group ([GSWG](#)) Chair

New Global Resources: Spotlight on Privacy



Privacy is a fundamental right protected by the U.S. Constitution and expected by citizens; *protecting* individual privacy is a fundamental responsibility of justice agencies collecting and sharing personally identifiable information. To support their peers in this critical endeavor, GAC members unanimously approved the following resources—delivered by GPIQWG Chair Capizzi

(above)—for use by the justice community. (These will be available on the [Global Web site](#) in the near future.)

- **Global Privacy Policy Statement**—Though there is considerable need for states and local agencies to develop privacy policies, agencies have been slow to develop them. This privacy statement was developed as a joint effort between GPIQWG and Outreach for the purpose of establishing a strong statement for the U.S. Attorney General to adopt, encouraging states and local agencies to develop privacy policies. Furthermore, states are strongly encouraged to take a leadership role in this effort by providing assistance to local and tribal agencies in the development of statewide model privacy policies or policy development templates consistent with federal and state law.
- **Global Privacy, Civil Rights, and Civil Liberties Policy Development Guide For State, Local, and Tribal Justice Entities**—The revision of this hallmark GPIQWG deliverable (which originally debuted in

February 2006 and has served as a foundational resource for many local, state, and federal level privacy efforts) is a practical reference for any justice practitioner charged with drafting an agency privacy policy.

The value to the justice community? The revised *Privacy Guide* contains the latest guidance, standards, and other resources designed as practical tools (such as new policy templates and sample privacy policies). Recognizing that justice agencies come in all sizes, with varying degrees of available resources, the guide was designed to meet a spectrum of privacy protection needs for any size justice entity. In addition, GPIQWG vetted this new version with tribal and juvenile justice entities, who were asked to consider its usefulness to their specific areas of justice. Also included are references to supporting privacy products such as the line officer training video (see *Page 4*), Building Communities of Trust ([BCOT](#)) Initiative, online [28 CFR Part 23 training](#), and more.

- **Global Privacy Resources Overview**—This privacy deliverable road map (or overview) describes the purpose and use of each product and illustrates them in order according to the cycle of an agency privacy program. The flyer can serve multiple functions:

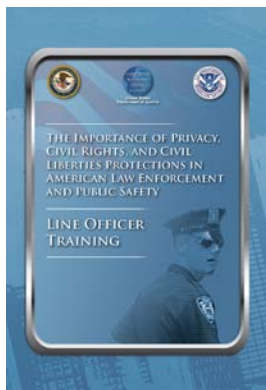


publication in news and trade vehicles; outreach; a cost-effective reference take-away for conferences and workshops; and an introductory synopsis to accompany and facilitate distribution of Global privacy products.

The value to the justice community? The overview serves as a one-stop method

to showcase and distribute the range of Global Privacy Series resources (readers can download products or request printed copies via instructions provided in the overview), and will be highly useful for GAC member and Global partner presentations at conferences, seminars, meetings, and workshops. In addition, this product provides a succinct overview of the suite of Global privacy products and how each resource was designed to meet a spectrum of program needs.

- **The Importance of Privacy, Civil Rights, and Civil Liberties Protections in American Law Enforcement and Public Safety**—This video was officially approved at the fall 2010 GAC meeting, but



since then, it has been enhanced with the inclusion of additional training resources. The tool was developed by the CICC to assist local, state, and tribal law enforcement line officers in understanding their role in the protection of privacy, civil rights, and civil liberties as they perform their everyday duties. The video provides an introductory

overview of what privacy, civil rights, and civil liberties protections are; examples of these protections; and the important function line officers have in upholding these protections.

The value to the justice community? This short video can be used during roll call and in-service training, incorporated into agency distance-learning capabilities, and used to complement other agency privacy-related training efforts. At the spring 2011 GAC meeting, AAG Robinson announced: “We’re rolling this out to law enforcement agencies across the country.” The video, as well as a broad range of intelligence resources, are available at the BJA’s National Criminal Intelligence Resource Center ([NCIRC](#)). NCIRC has public and secured sides of the site; this privacy video is offered for access by all.

**Congratulations, Paul Wormeli!
A 2011 Doer, Dreamer, & Driver**

Each spring, from a field of tough competition, [Government Technology](#) selects [25 awardees](#) for the prestigious “*Doers, Dreamers, & Drivers*” recognition, naming leaders reshaping and innovating government operations for the better, despite rising challenges and falling funding. Paul Wormeli (*right*), IJIS Executive Director Emeritus and long-standing Global advocate, was among those honored.



Paul is lauded as *visionary* on the award site as follows: “The world is finally catching up to Paul.... Mobile terminals for law enforcement; computerized criminal history systems; transmission of fingerprints—Wormeli was working on these concepts in the 1960s and ’70s. What took us so long? Maybe he was just ahead of his time....” We certainly agree.

**GAC Survey: What You’re Saying,
What You’re Facing, What You Need**

As reported by Outreach Chairman Ron Hawley, **justice information sharing problems (and needs)** that GAC member organizations are facing include:

- More information on Service-Oriented Architecture best practices, GRA, and Reference Service Specifications to assist with upgrading systems
- Improvement of information sharing between law enforcement and probation/parole
- Additional training, technical assistance, and implementation support for Global products
- Development of standards-related GRA implementation, security and privacy assessments, and standardized access across disparate systems
- Response to WikiLeaks backlash (i.e., are we sharing too much information?)
- Synchronizing federal and state/local/tribal law enforcement in the area of privacy
- Relaying the importance of including the defense community in criminal justice strategic planning and state and local information sharing initiatives
- Improvement of interstate information sharing and up-to-date warrant registries for judges
- Informing U.S. law enforcement that each NCIC query should incorporate INTERPOL queries
- Development of a validation function for common key identifiers used by U.S. courts, such as social security number or FBI number
- Development of additional reference service specifications involving courts as exchange partners
- Development of additional products focusing on data quality and privacy assessment

Compiled from membership survey responses, this list is useful in charting future Global priorities and activities. Haven’t responded yet? Your voice needs to heard! Contact Global staff at dlinquist@iir.com to share your community’s unique perspective.