

CITY OF TUCSON
NOTICE OF REQUEST FOR INFORMATION

REQUEST FOR INFORMATION NUMBER: 140958

MATERIAL OR SERVICE: BODY WORN CAMERAS

REQUEST FOR INFORMATION DUE DATE: JANUARY 13, 2014 AT 4:00 P.M. LOCAL AZ TIME

REQUEST SUBMITTAL LOCATION: Department of Procurement
255 W. Alameda, 6th Floor Lobby
Tucson, AZ 85701

CONTACT INFORMATION: Nathan Daou, CPPB, C.P.M., A.P.P.
(520) 837-4136
Nathan.Daou@tucsonaz.gov

Request for Information must be submitted in a sealed envelope with the Request for Information number and the offeror's name and address clearly indicated on the envelope. Questions must be addressed to the Contract Officer listed above.

ND/jm

ISSUE DATE: DECEMBER 20, 2013

THIS REQUEST FOR INFORMATION IS OFFERED BY: _____

INTRODUCTION

The Tucson Police Department is a large agency of approximately 950 sworn officers serving a diverse community of over 600,000. The department has a history of progressive thinking and adapting to the ever changing law enforcement environment. As technology evolves, the department is faced with challenges not previously seen in the world of policing. In the modern age, a device as simple and common as a cell phone has the ability to capture video of police activities with quality high enough to be of evidentiary value. The Tucson Police Department must take advantage of proven technology in the fast growing market of body worn cameras to better serve our community.

For more information about the Tucson Police Department, visit <http://cms3.tucsonaz.gov/police>.

For more information about the Tucson community, visit <http://cms3.tucsonaz.gov/>

It is the City's intent, should it proceed with a body worn camera program, to issue a solicitation for the requirements for products and related services. Therefore, the City will endeavor to hold all information received in response to this Request for Information confidential until a contract award is made following a competitive solicitation process.

SCOPE OF WORK

The Tucson Police Department requests information on **BODY WORN CAMERA PRODUCTS AND SERVICES** that will help further the department's mission statement and to meet its needs, as well as those of the community, which are as follows:

1. Outfitting 500-700 officers with wearable cameras.
2. Video redaction capabilities.
3. Data storage being either self-stored by the Tucson Police Department or a third party/vendor.
4. Timely data upload speed/time that does not overwhelm the city's network.
5. Product training and support.

REQUEST FOR INFORMATION

1. **Outfitting 500-700 officers with wearable cameras:**
Please provide estimated costs per camera, including storage.
Please provide information about product delivery times.
2. **Video redaction capabilities:**
Please describe how your system would allow the Tucson Police Department to redact portions of video that cannot be disclosed.
3. **Data storage being either self-stored by the Tucson Police Department or a third party/vendor:**
Please describe the costs associated with whatever model of data storage your firm offers.
4. **Timely data upload speed/time that does not overwhelm the City's network:**
Please describe how data upload works in your system.
5. **Please provide information for hardware/operating systems platforms on which the product is supported.**
6. **Please provide information on your firm's offerings in terms of annual maintenance:**
Are there different levels of support available, such as Gold Level, Silver Level, etc.?
What are the costs for each?
7. **Please provide information about training:**
Do you offer onsite training and/or web-based training?
Do you offer train the trainer services?
What are the costs?
8. **Please provide information about product support:**
Is support included in the annual maintenance agreement?
Are there certain types of support that fall outside the scope of the maintenance agreement?
What are the costs for each?
9. **Please provide information about alternative or "bundled solutions", if available:**
Describe what they are, how they function, and are managed in actual practice.

REQUEST FOR INFORMATION AMENDMENT

CITY OF TUCSON DEPARTMENT OF PROCUREMENT
255 W. ALAMEDA, 6TH FLOOR, TUCSON, AZ 85701
P.O. BOX 27210, TUCSON, AZ 85726
(520) 837-4136
ISSUE DATE: JANUARY 7, 2014

REQUEST FOR INFORMATION NO.: 140958
RFI AMENDMENT NO.: ONE (1)
PAGE 1 OF 2
RFI DUE DATE: JANUARY 13, 2014 @ 4:00 P.M., LOCAL AZ TIME
CONTRACT OFFICER: NATHAN DAOU

A SIGNED COPY OF THIS AMENDMENT MUST BE SUBMITTED WITH YOUR SUBMITTAL.
THIS REQUEST FOR INFORMATION IS AMENDED AS FOLLOWS:

BODY WORN CAMERAS

1. The City has received the following questions in regards to this Request for Information. The questions, along with the City's answers are as follows:

Q.. For Data Storage is the preferred method self-storage or third party?

A. There is no preference. This Request for Information only seeks to gather information about the various types of body-worn cameras and data storage options that are available.

Q. What percentage would the additional/bundled solutions be given?

A. Since no purchase will come out of this Request for Information, there is no additional consideration given to anything. In fact, there are no evaluation criteria for this Request for Information. If/when the City moves forward with a purchase, the City will publish a Request for Proposal, and the Request for Proposal document will contain evaluation criteria, which will be weighted. With this Request for Information, the City is only seeking to gather information about the products and services that are available in the marketplace. Therefore, please feel free to offer information about any additional/bundled solutions that your firm offers.

Q. Is there an incumbent solution that would need to be retro-fitted with the new requirements?

A. There is no incumbent. The Tucson Police Department does not currently utilize a body-worn camera system.

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Q. Are there any substations or just a single location? If there are substations, how many are there?

A. The Tucson Police Department has five substations throughout the City. We will also anticipate placing body cameras with several of our support units so there will be an estimated total of ten locations that will be used once the cameras are deployed throughout the entire Police Department.

Q. Are all the substations connected via private high speed connection (100Mbps and up)?

A. Yes, all of our connections exceed 100Mbps.

ALL OTHER PROVISIONS OF THE REQUEST FOR INFORMATION SHALL REMAIN IN THEIR ENTIRETY.
VENDOR HEREBY ACKNOWLEDGES RECEIPT AND UNDERSTANDING OF THE ABOVE AMENDMENT.

Signature

Date

Company Name

Typed Name and Title

Address

City

State

Zip