#### Coming into focus:

What Philadelphia has learned about body worn cameras in police work

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## Philadelphia context

- 5<sup>th</sup> largest city
- 4<sup>th</sup> largest police department serving ~1.5 residents
- Roughly equal proportion of African American & white residents
- PPD active in national conversation on the future of policing
- Measured approach to BWC implementation using volunteers









# Aims of BWC pilot study

- Explore shifts in officer attitudes
  - Perceived downsides and benefits
- 2. Examine range of outcomes
  - Refine measures
- Identify implementation issues prior to roll-out
  - Technology infrastructure
  - Acceptance
- 4. Isolate optimal design features
  - Front-end & back-end usability



## Study design

- Dec. 1, 2014 to May 31, 2015
- 22<sup>nd</sup> district
- BWC working group
- 41 volunteers
- 7 camera models







## Study design

Qualitative data	Quantitative data
2 Pre-pilot focus groups:	3 survey instruments:
<ul> <li>Establish general issues related to</li> </ul>	<ol> <li>Officer attitudes &amp; perceptions</li> </ol>
usability & acceptance	(pre/post – all district officers)
<ul> <li>Refine questions &amp; measures on</li> </ul>	2. Usability of each camera
surveys	(monthly – volunteers only)
3 Post-pilot focus groups:	<ol><li>Daily (perceptions of effects on</li></ol>
<ul> <li>Experiences of wearing cameras</li> </ul>	police work & citizen behavior &
<ul> <li>Perceptions of effects on the nature of</li> </ul>	usability – volunteers only)
police work	Outcomes analysis:
<ul> <li>Challenges with pilot implementation</li> </ul>	<ul> <li>Use of force</li> </ul>
& fidelity to study design	Citizen complaints

QUAL  $\rightarrow$  QUAN  $\rightarrow$  QUAL

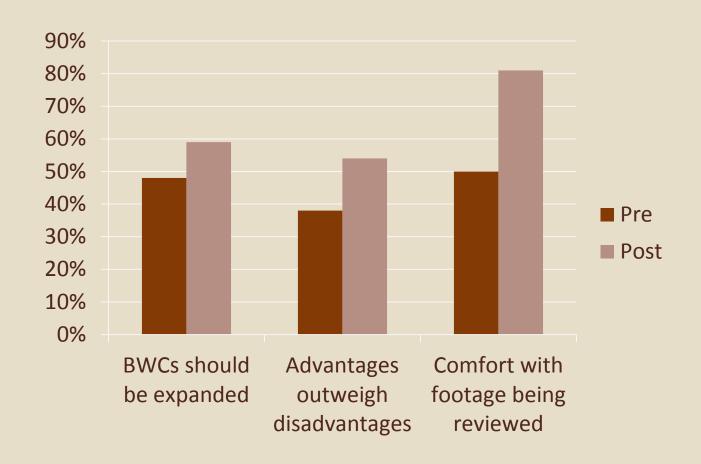


Findings





#### Rise in acceptance



## Critical design features

- Durability of camera
- Resiliency of docking station
- Strong clip
- Simplicity of on/off switch
- Video retrieval





## Capacity to document police work

- Cameras as protective of officers
  - In cases of false or exaggerated complaints
  - Concerns with increased IAB investigations allayed
- Create documentaries of arrests
- Gather video and photographic evidence at crime scenes
- Capture conduct of unlawful protesters
- Record standard-setting with citizens
- Enhance quality of written reports



### Not a panacea for police-community relations

- Potential influence on citizen & police behavior during particular encounters
- However, police-community relations run deep
- Information flow to police occurs often via phone
  - Where "snitching" is a concern, citizens may be more comfortable with BWCs turned off



#### Potential effects on discretion

- Chilling effect?
  - Formal vs. informal interventions?
  - Reducing interventions for minor criminal behavior?
  - Cameras lacking the "area knowledge" guiding discretion?



#### **Implications**

#### Practice

- Clear messaging on continued value of good discretion
- Use BWCs officers as messengers of benefits



- Develop refined measures that capture potential chilling effects on discretion
- Measure district variation in BWCs' effects on police-community relations





### For further inquiries...

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